

etrinsic is committed to the highest standard in both product and service. We listen to our customers, continually reviewing our processes of product realisation in line with business needs, maximising the efficiency of our resource management system. The principal elements of our policy are:

- To develop and maintain a Quality & Environmental Management System satisfying the requirements of BS EN ISO 9001:2008 and ISO 14001:2004, which forms the framework for achieving continual improvement, complete client satisfaction, reduced environmental impact and full realisation of all company objectives.
- To focus on the requirements of customers, establishing levels of communication capable of fully determining their needs and expectations.
- To establish and maintain an infrastructure capable of supporting all company activities and realising all company objectives.
- To identify scope for improvement in every aspect of the company's activities, devising and implementing effective solutions throughout.



Matt Bird

Managing Director